

ANNEX 1

HEALTH SCRUTINY COMMITTEE ACTIONS AND RECOMMENDATIONS TRACKER – UPDATED 7 OCTOBER 2013

The recommendations tracker allows Committee Members to monitor responses, actions and outcomes against their recommendations or requests for further actions. The tracker is updated following each Select Committee. Once an action has been completed, it will be shaded out to indicate that it will be removed from the tracker at the next meeting. The next progress check will highlight to members where actions have not been dealt with.

Select Committee Actions & Recommendations

Number	Item	Recommendations/ Actions	Responsible Member (officer)	Comments	Due completion date
SC027	Better Services Better Value [Item 6]	The Committee is concerned by the effect of the review on Surrey residents but welcomes the public consultation, giving Member and their residents an opportunity to have their say. The Committee will therefore invite BSBV to attend a Committee meeting post-consultation.	Better Services Better Value / Scrutiny Officer	BSBV has not yet announced when consultation will begin.	<i>TBC</i>
SC031	NHS 111 [Item 6]	That the NHS 111 service is encouraged to publicise its services in the future in order to improve public confidence.	SECamb East Surrey CCG Scrutiny Officer	Update scheduled for March '14 from the provider.	<i>March 2014</i>
SC032	NHS 111 [Item 6]	That the NHS 111 service addresses concerns about access for minority groups.	SECamb East Surrey CCG Scrutiny Officer	Update scheduled for March '14 from the provider.	<i>March 2014</i>

Number	Item	Recommendations/ Actions	Responsible Member (officer)	Comments	Due completion date
SC033	NHS 111 [Item 6]	That the NHS 111 service work to improve the service for young carers and those in long-term palliative care.	SECAMB East Surrey CCG Scrutiny Officer	Update scheduled for March '14 from the provider.	<i>March 2014</i>
SC034	Patient Transport Service [Item 7]	That SECAMB ensure that drivers give fair warning of lateness as mandatory practice.	SECAMB East Surrey CCG Scrutiny Officer	To be raised in meetings with CCG and expect update in January '14 from the provider.	<i>January 2014</i>
SC035	Patient Transport Service [Item 7]	That SECAMB ensure that they respond and investigate complaints	SECAMB East Surrey CCG Scrutiny Officer	To be raised in meetings with CCG and expect update in January '14 from the provider.	<i>January 2014</i>
SC036	Patient Transport Service [Item 7]	That SECAMB and other partners work to ensure a consistent quality of service across the county	SECAMB East Surrey CCG Scrutiny Officer	To be raised in meetings with CCG and expect update in January '14 from the provider.	<i>January 2014</i>
COMPLETED ITEMS					